

Audrey Kullberg Tribute
8/5/20

I'm happy to have this opportunity to honor Audrey and acknowledge her contributions to the SCH Patient Experience Advisory Council (PEAC).

Audrey was one of the first patients to step forward to serve on the PEAC when it was founded in 2016. The PEAC was created to provide a forum for feedback and ongoing dialogue on the experience of SCH patients. Hospital departments submitted the names of present or past patients to share their personal experience and also serve as representatives of all patients cared for by SCH. Audrey was nominated by the staff of Cardiopulmonary Program.

Audrey's PEAC application explained that both the diagnosis and treatment of her pulmonary disease was at SCH and that the care she received was excellent. Audrey had equally glowing words for her participation in the Cardiopulmonary Fitness Center. *"I credit that program with my current good health."* Audrey went on to say *"I'm indebted to SCH for the care and support I've received and I'm pleased to return the favor as a participant on the PEAC."*

Audrey attended a PEAC orientation session in June 2016, and, along with 5 others, agreed to be a founding member. From that day to her untimely passing, Audrey gave 100% of her talents & energy to the work of the group. She was remarkably skilled at team work and bringing out the best in her colleagues. Audrey respected each of her Council colleagues and they, in turn, held her in the highest of regard. Indeed, the members of the group became friends and supporters of each other. This small but mighty group grew, with Audrey's oral and written communication skills contributing greatly to the PEAC's effectiveness.

When PEAC members learned of Audrey's passing, there was a deep sense of loss. At a "Remembering Audrey" memorial at the PEAC's November meeting, members shared stories and memories and expressed their affection and admiration for Audrey and her many contributions to the PEAC.

I personally will always be grateful for the opportunity to know and work with Audrey. She was a bright light in the world, who viewed challenges as an opportunity to create positive change. Rest well, Audrey. You are greatly missed.

Noreen Mattis, RN, M.Ed.
Patient Experience Advisory Council