

# SOUTH COUNTY HOSPITAL

## **PATIENT FINANCIAL ADVOCACY PROGRAM CHECKLIST**

Patient Name: \_\_\_\_\_ MR # \_\_\_\_\_ Date \_\_\_\_\_

### **SCREENING FOR ELIGIBILITY TYPE:**

- Yes  No Does the patient have any type of insurance (including GPA)? Attempt to collect a deposit. If yes, this will be considered a Charity Care APPEAL.
- Yes  No Is the patient a resident of Rhode Island?
- Yes  No Is the Financial Eligibility Screening completed?  
 Yes  No If eligible, is the RItCare/RItShare application completed?
- Yes  No Does patient meet the DHS Medical Assistance eligibility based on the FPL Guidelines?  
 Yes  No Does patient need assistance completing DHS forms?  
 Yes  No If eligible for Medical Assistance, is DHS 1 and 2 forms complete?  
 Yes  No Are three DHS medical release forms signed by the patient?  
 Yes  No Is DHS Physician Examination Disability Form (MA63) signed by patient. Give to Case Management to put in patient's chart.
- Yes  No Is patient disabled?
- Yes  No Was patient screened for Medicare?  
Give patient Medicare pamphlet and encourage patient to follow through with SSA.
- Yes  No Can patient prove disability for 24 months before Medicare eligibility ?  
 Yes  No Patient should also apply for Medical Assistance as secondary to Medicare
- Yes  No Is patient living in a rehab center or a shelter?  
 Yes  No Can patient prove residency at rehab/shelter?  
 Yes  No Letter received from rehab/shelter?

### **CHARITY CARE**

- Yes  No Did patient receive approval at Thundermist Health Center?  
 Yes  No Does patient have their approval letter? If not, ask health center to fax.
- Yes  No Is SCHHS application signed?
- Yes  No Is application dated at top and/or bottom?
- Yes  No Is proof of permanent RI residence attached?
- Yes  No Is current Federal Income Tax Return attached?  
 Yes  No Is IRS Letter #1722 attached proving lack of tax filing?  
 Yes  No If neither, did patient's letter indicate why these are not attached?
- Yes  No Are 3 consecutive months of Current Paychecks received?  
 Yes  No If neither, did patient's letter indicate why these are not attached?
- Yes  No Are there 3 consecutive months of Bank Statements attached?  
 Yes  No If neither, did patient's letter indicate why these are not attached?
- Yes  No Is application completed?

**REPORTABLE INCOME:**

List all reportable income: \$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_

What is the average monthly income for the family: \$ \_\_\_\_\_ X 12 months = \$ \_\_\_\_\_

**NO INCOME:**

- Yes  No Is letter from unemployment attached or did patient explain if they are collecting or not?
- Yes  No Is letter from person supplying food and lodging attached?
- Yes  No Does patient's letter explain their situation of last employment?
- Yes  No Does letter explain why the patient is no longer employed?
- Yes  No Does letter explain when patient expects to be employed again?

**ASSETS:**

List all reportable assets: \$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_  
\$ \_\_\_\_\_

**ELIGIBILITY DETERMINATION:**

- Yes  No Is patient eligible for Charity Care?
- Yes  No Does patient understand that Charity Care is only good for six (6) months? (Patient must reapply after 6 months.)  
What is the effective dates of Charity Care \_\_\_\_\_ to \_\_\_\_\_
- Yes  No Are the dates and percentages entered into B/AR?

**PAYMENT PLAN:**

- Yes  No If ineligible for any other programs, attempt to set up a payment plan with the patient.
- Yes  No Deducted 40 % self pay discount.
- Yes  No Did patient sign the Payment Plan Agreement?
- Yes  No Is payment agreement approved for:  
\_\_\_ 6 months (up to \$999.99) or  
\_\_\_ 12 months (over \$1,000.00) or  
\_\_\_ 24 months (maximum amount)
- Yes  No Place comments on account of payment arrangement agreed upon.
- Yes  No Contact Self Pay Unit (Medical Bureau) on day that bill drops. They bill patient monthly.

Yes  No Did you enter a reminder in B/AR?

CHECKLIST