



your Health Matters

A publication produced four times a year as a community service of South County Health

CONTENTS

Message from the President	2
Elks Fund Telemedicine Units	3
VIPs Tour Westerly Medical & Wellness Center	3
Calendar of Events	4
Rave Reviews for New Women & Newborn Care Unit	5
Cancer Center to Open this Fall	6
Welcome Dr. Madom	8



© Baldwin Publishing, Inc.

The health eCooking show™

Healthful cooking can be delicious, too! Log on to www.southcountyhealth.org to watch chefs prepare tasty dishes. Then print out the recipes to make them at home.

Health eCooking™ is a designated trademark of Baldwin Publishing.

SOUTH COUNTY HEALTH

South County Hospital
401 782-8000
South County Home Health
401 782-0500
South County Medical Group
401 782-8000
South County Surgical Supply
401 783-1850

A GLOBAL FIRST

South County Hospital first in world for commercial release of Mako™ robotic-assisted total knee replacement surgery

Earlier this fall, Dr. Bob Marchand completed clinical trials of 35 Mako robotic-assisted total knee replacements, launching the first commercial release of the procedure anywhere in the world. Since then, he has performed another 25 and his colleagues are completing certification in the procedure, as well.

Mako robotic-assisted technology was a breakthrough for partial knee replacement (also called knee resurfacing) when Dr. Marchand and his colleagues at Ortho Rhode Island—South County Orthopedics first began using it five and a half years ago. That was followed by its application for total hip replacement three years ago. Robust clinical studies at Massachusetts General Hospital and other leading medical centers showed that total hip replacements performed with the Mako robotic-assisted system yielded significantly superior outcomes compared to the manual approach. Now that the technology has been approved for total knee replacement, orthopedic surgeons expect to see similarly superior outcomes.

Technological Advantages

As Dr. Marchand noted, Mako technology allows for consistent pinpoint accuracy in bone preparation, implant placement, and balancing of ligaments. "Using this technology for a partial knee procedure, they're up and walking the same day and home the next. With a total knee, they're up and walking



Bob Marchand, MD



Mako-certified surgeons: (L-R) Ron Tabaddor, MD; Dave Burns, DO; Mark Coppes, MD; Robert Marchand, MD; Michael Bradley, MD

the next day and home within two days."

While the robotic arm tends to get all the attention, the Mako system actually consists of not only sophisticated hardware but also an advanced software system that programs the robotics. A pre-op CT scan of the patient's knee along with information fed from arrays that are placed on the patient in the operating room, create a 3-D image of the joint that can be examined from every angle on a monitor. This information, and the surgeon's surgical plan, becomes the map that guides the cutting and burring of bone, the positioning of the implants, and balancing of the ligaments.

Since 2010, when South County Hospital became the only hospital in New England to use Mako robotic-assisted technology, the orthopedic surgeons there have performed nearly 5,000 joint replacement procedures with it.

Recognized for Excellence

Given the proven success in hip and knee surgeries at South County Hospital, Blue Cross and Blue Shield, a worldwide leader in providing healthcare insurance, has recognized South County Hospital as a Blue Distinction Centers+ (BDC+) hospital for hip and knee replacement. Blue Distinction Centers+ are

Continued on page 8

To YOUR HEALTH

SOUTH COUNTY HOSPITAL EARNS TOP, 5-STAR RATING FROM CENTERS FOR MEDICARE AND MEDICAID SERVICES

Star performance goes beyond ratings



Louis R. Giancola
President & CEO
South County Health

In recent months, the Centers for Medicare & Medicaid Services (CMS) created a hospital rating system to simplify complex healthcare quality information so that consumers could make informed decisions about where to receive medical care. Under this new system, South County Hospital received a five-star rating—the highest—and was the only hospital in Rhode Island so honored. That five-star rating puts the Hospital among the top 2.2 percent of the 4,599 hospitals surveyed nationwide.

The CMS survey was comprehensive and included reviews of safety of care, patient experience, effectiveness and timeliness of care, and efficient use of medical imaging, among others. In all, 64 quality indicators were measured and graded by CMS.

Being the only hospital in Rhode Island to receive the five-star rating reassures us that our staff are achieving the high goals we set for safety, quality of care and the overall patient experience. And, since nearly 50 percent of our inpatient volume is comprised of Medicare-covered patients, and ten percent is Medicaid/Rite Care, the five-star rating we received from CMS is significant.

The clinical areas that South County Health did best in were safety of care, readmission rates, and patient experience.

- **Safety of Care**

For the past year, South County Health has been working toward becoming a High Reliability Organization. Daily leadership “huddles” provide an opportunity to discuss any safety issues that occurred 24 hours prior, and concerns that could arise in the next 24 hours.

- **Readmission Rates**

We support patients beyond discharge by making sure they are equipped to be successful at home. One way we do this is by calling patients once they are home to make sure that they have the support they need. A multidisciplinary team,

including case managers, care managers, pharmacists and physicians help patients thrive at home, creating a true continuum of care.

- **Patient Experience**

We continually look for ways to improve the patient and family experience through our volunteer program. A volunteer meets with each patient to make sure the patient and family are comfortable during the stay at the hospital. If the patient or family has concerns, the volunteer makes sure that the concern is addressed immediately.

Our staff receives constant feedback regarding Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) scores. A patient advisory council, comprised of former patients, meets regularly with Hospital administrators and healthcare providers to relay their experiences within the South County Health system. Using this dialogue, we are better able to understand the patient perspective and balance clinical demands with interpersonal care.

There has been some public discussion that larger hospitals received lower CMS ratings because the populations they serve are more challenging. While we recognize that the population served at Rhode Island Hospital, for example (which includes one of New England’s busiest trauma centers), is more acute, that information does not diminish the fact that the care delivered at South County Hospital is top quality. While the statisticians work that out, we at South County Health will remain focused on our efforts to improve the health of our patients, because that’s what really matters.

It is nice to get accolades. But it’s even better to be part of a system that’s improving the health of an entire community.

I hope you are enjoying fall in beautiful South County.

lgiancola@southcountyhealth.org

South County Health Board of Trustees

Eve T. Keenan, R.N., Ed.D.,
Chairperson
M. Beverly Swan, Ph.D.,
Vice Chairperson
Dennis F. Lynch, Secretary
James L. Farrell, Treasurer

Louis R. Giancola, President
& CEO, Ex-officio
Salvatore Abbruzzese Jr., D.O.,
Vice President of the Medical Staff, Ex-officio
Ted Almon

Robert M. Beagle
Stephanie Chafee, R.N., M.B.A.
Edward M. Cimilluca
Richard Del Sesto, M.D.
Eleanor C. Ferguson
John H. Howland
Jason P. Marshall

Robert C. Panoff
David Rowe, M.D.
Austin C. Smith
Donna D. Vanderbeck
Aaron Weisbord, M.D.,
President of the Medical Staff, Ex-officio

HOME CARE NEWS

ELKS LODGE HELPS FUND NEW TELEMEDICINE UNITS FOR SOUTH COUNTY HOME HEALTH



Edmund Dwyer, Exalted Ruler of the Elks Lodge in South Kingstown, presented Mary Lou Rhodes, president & CEO of South County Home Health, with a check for \$1,560 to purchase new telemedicine units. This technology is used in a patient's home, particularly those with heart, lung, and blood pressure issues, to monitor vital signs remotely. Measurements include heart rate, weight, oxygen saturation, blood glucose levels, blood pressure, and more. The results are then automatically transmitted to South County Home Health where a nurse reviews them.

For more information about telemedicine services, call South County Home Health at 401 782-0500.

U.S. SENATOR AND CONGRESSMAN VISIT SOUTH COUNTY HEALTH'S NEW MEDICAL & WELLNESS CENTER IN WESTERLY



On August 19, United States Congressman James Langevin and Senator Sheldon Whitehouse met with Lou Giancola, president and CEO of South County Health, for a tour of the new Medical & Wellness Center in Westerly. Langevin and Whitehouse were impressed with the scope of services and the modern layout of the building.

Discussing the importance of access to healthcare and addressing economic and other challenges some Rhode Islanders face were part of the lively conversation during the delegates visit, both of whom share Mr. Giancola's passion for population health management and the role a community healthcare system can play in that endeavor.

During the tour, Langevin and Whitehouse met with physicians and staff throughout the building, including (shown here) Dr. James McCormick, podiatrist.



The new Medical & Wellness Center in Westerly is home to an urgent/walk-in care center, lab, x-ray and diagnostic imaging center, and medical practices for women's health, orthopedics, cardiology, primary care, dermatology and much more. The 32,000 sq. ft. space has been well received by the Westerly community, and provides a positive economic impact as well. It is located at 268 Post Road, Westerly, RI 02891 (Rt. 1 near Walmart). For information, visit www.southcountyhealth.org.

CALENDAR OF EVENTS

BREASTFEEDING SUPPORT GROUP/NEW MOM'S CLUB.

FREE. Meets in Wakefield every Tuesday and in Westerly every Friday. A postpartum support group, led by a certified lactation consultant. Free baby weight check available at each meeting. A great opportunity for new moms to share information and insights about newborns in a casual and relaxed group setting. All moms are welcome! Call 788-1226.

PREPARING FOR BIRTH.

A three-week Monday-evening series of classes conducted by a Certified Childbirth Educator. Recommended for women in the sixth or seventh month of pregnancy. Spouses or companions welcome. Registration required. The Hospital also offers an online class. To sign up, go to www.southcountyhealth.org. \$75.

BREASTFEEDING SUCCESS. A pre-natal class, offered once a month throughout the year; Wednesday 5:30 - 7:30 p.m. \$40 per couple. Call 792-2229 to register, or 788-1226 for information.

PARENTING CLASS. Offered every other month throughout the year; Wednesdays 5:30 - 7:30 p.m. \$40. **SIBLING TOUR.** Ages 3 and up welcome. Call 792-2229 to arrange a tour.

INFANT & CHILD ACCIDENT PREVENTION

& CPR. Offered one Monday a month, most months. 6:00 - 8:30 p.m. For dates, visit www.southcountyhealth.org. Call 792-2229 to register.

CARDIAC AND PULMONARY REHAB.

Twelve-week, medically supervised cardiac and nine-week pulmonary rehab programs in a state-of-the-art facility. Featuring exercise physiologists, respiratory therapists, and registered dietitians. There is also an ongoing "Wellness" and "Cardiac & Pulmonary Maintenance" follow-up program. Call 782-8020 ext. 3484.

CPR CLASSES. Offered throughout the year. Courses available for Friends & Family CPR; Healthcare Provider CPR; Heartsaver CPR; and Infant/Child CPR. Call 788-1999.

EXERCISE PROGRAMS. Our Wellness & Fitness Center – a full-service gym with treadmills, rowing machines, steppers, elliptical trainers, strength training equipment and more – is staffed by trained exercise physiologists who work with you to design an effective exercise program just for you. Call 782-8020, ext. 3484.

INDIVIDUALIZED EXERCISE TRAINING.

A fitness program for adults of all ages and exercise levels, with a focus on chronic disease management and prevention. Learn proper exercise techniques, establish a well-rounded exercise routine, and improve your health. Five training sessions. One-on-one with exercise physiologist. \$150. Includes a one-month membership for unlimited use of the SC Hospital gym. Call 782-8020 ext. 3484.

Check out our many new offerings!

YOUTH FITNESS PROGRAM.

Small group exercise for adolescents aged 11-15 who are overweight or at-risk of becoming overweight. Strength and cardio training, obstacle courses, and more. Tuesdays and Thursdays, 3:30 - 4:30 p.m. in the Hospital's Wellness & Fitness Center. \$5 per session. Physician referral required. Call 782-8020 ext. 3484 for information.

SMOKING CESSATION.

One-on-one counseling. Ongoing, offered year round. An eight-week program that combines lectures and exercise, with the theme, "Fit to Quit." Includes unlimited use of the Wellness & Fitness Center's gym facilities. Registration is required and there is a fee. A follow-up maintenance program is also available. Call 782-8020 ext. 3484.

"LIVING FIT" - SENIOR FITNESS FOCUS.

Seniors with most BlueCHiP plans have unlimited use of the Hospital's Cardiopulmonary Wellness & Fitness Center for \$5 per month; call 782-8020 ext. 3484.

DIABETES EDUCATION. Both individual sessions and six-week group classes. Instruction is provided by Certified Diabetes Educator nurses, dietitians & pharmacists. We offer appointments and group classes at South County Hospital. Call 788-1135.

DIABETES SUPPORT GROUPS. Meets on the third Tuesday of March, June, Sept., Nov. from 7:00 - 8:30 p.m. and is facilitated by Certified Diabetes Educators. **FREE.** No registration required. Call 788-1696 for location.

PEDIATRIC DIABETES SUPPORT GROUP.

FREE. Meets the last Wednesday of Feb., May, Aug. and the third Wednesday of Nov. at the Cardiopulmonary Suite in our Medical Office Building, 70 Kenyon Ave., Wakefield, from 6:30 – 8:00 p.m. Facilitated by a certified diabetes educator. Call 782-8020 ext. 3484.

BREAST CANCER MOBILE RESOURCE & WELLNESS CENTER.

"Circle of Friends" meets the third Monday of the month, 10:00 a.m. - 2:00 p.m. Join the SCH Breast Health Program and the Gloria Gemma Breast Cancer Resource Foundation aboard the Gloria Gemma Mobile Resource & Wellness Center (pink RV located outside SCH's West entrance). Opportunity for breast cancer patients, survivors and caregivers to come together, share experiences, participate in a variety of activities, and learn how to live powerfully. For details, call 788-3850.

PREGNANCY LOSS SUPPORT GROUP.

Meets evenings once a month at the Hospital, join anytime. A support group for those who have experienced miscarriage, fetal demise, or stillbirth, no matter when the loss occurred. Partners, family members, and friends are welcome. Call Joanne LaBelle for times and dates at 783-3624.

NUTRITION COUNSELING. Services with a registered dietitian are available for a variety of diet and nutrition issues, including Diabetes and Gestational Diabetes, Overweight and Obesity, Celiac Disease, Crohn's Disease, and others. For information, call 782-8020, ext. 3366. For an appointment, in Wakefield or Westerly, call 788-1135.

MEDICATION MANAGEMENT.

FREE. Provided by pharmacists certified in medication management. For individuals taking multiple prescriptions, discharged from the hospital, experiencing side effects from medications, or for those who want to learn more about their prescriptions. Call 788-3811 to schedule your appointment.

CAREGIVERS BRUNCH. **FREE.** Learn how to cope when a loved one has been diagnosed with cancer. Third Friday of every month at South County Hospital's Potter Conference Center. 10:30 a.m. - noon. Offerings vary month to month. Breakfast is served. Reiki, relaxation, massage therapy sessions, and behavioral health services available. For details, call 788-3890.

ONCOLOGY REHAB. Important physical and psychological rehabilitation for cancer survivors or those in treatment. Covered by insurance. Increases strength and well-being by working with physical therapists, registered dietitians, occupational therapists, exercise physiologists, pharmacists, mental health professionals, massage therapists, and more. Call 788-3890 for more information.

FREE LECTURE SERIES.

For more information on lectures, visit www.southcountyhealth.org

FREE MONTHLY E-NEWSLETTER.

Sign up for our free monthly e-newsletter and be the first to know about community outreach events, free evening lectures, what's new at the Hospital, who's new on the staff, and much more! Just send an email to mmurphy@southcountyhealth.org with "e-newsletter" in the subject line.

NEWLY RENOVATED WOMEN & NEWBORN CARE UNIT OPENS TO RAVE REVIEWS

Nearly ten months in the making, the results have everyone agreeing it was worth the wait.

On August 25, after nearly ten months of renovation, our Women & Newborn Care Unit, which is located on the second floor of the Read Wing, reopened for patients.

The unit underwent a nearly total demolition and rebuild, resulting in significant improvements. The nurses' station was relocated for better visualization of visitors and for quicker access to patient rooms; two more patient rooms were added—bringing the total number of LDRP suites (labor/delivery/recovery/postpartum) to 11; upgrades were made to the unit's operating room; a new nursery was created; a new light-filled waiting area for visitors beckons just outside of the entrance to the unit; a new HVAC system was installed; and, last but not least, new furnishings and a completely new décor enhance the space. The result: a beautiful, fresh, modern environment for our patients, their families and visitors for life's most important event: the birth of a baby.

The ob/gyn physicians, nurses, nurse midwives, and neonatal nurse practitioners, many of whom had input into the design changes, are delighted as well with the new space.

To celebrate the completion of the renovation, we held a ribbon cutting on August 24, followed by an open house from 4:00 p.m. to 8:00 p.m. for the public. Nearly 200 attended, most of them young couples. All were impressed with what they found and were really pleased to have the opportunity to meet some of the providers because throughout the afternoon and evening, staff from the Center for Women's Health as well as the unit's



staff circulated through to meet them.

If you missed the open house, you can still get a glimpse of the new unit in the "virtual tour" video on our website, www.southcountyhealth.org. Just go to the page for the Center for Women's Health and click the link for the tour.

We know our maternity services are important to the women of South County and their families, and that's why it's such a pleasure to share the news about our state-of-the-art

space for new moms and babies. It is not just the beautiful new space, however, that is worthy of our community's consideration. The board certified physicians, nurse midwives, nurses, neonatal nurse practitioners, and certified lactation consultants bring tremendous experience, expertise, and compassion

to their work, providing top quality care for mother and baby.

It's a long-standing tradition here to help families get off to a great start. And that's not us saying so. One among many third-party recognitions that we are honored to hold is that of "Baby-Friendly." South County Hospital was the first in the state to be named baby-friendly by the World Health Organization—a distinction recognizing birthing centers that follow best practices for infant nutrition, and one that this hospital held exclusively in Rhode Island for nine years. No wonder this is where babies prefer to be born!

For more information about our Center for Women's Health and our Women & Newborn Care Unit, visit www.southcountyhealth.org, or call 401 789-0661.

WE VALUE YOUR OPINION

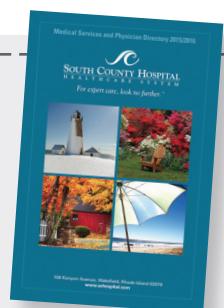
Overall, how would you rate *Your Health Matters* compared to other hospital wellness newsletters you receive?

EXCELLENT VERY GOOD GOOD FAIR POOR

What health topics would you like to read about in future issues?

Yes! Send me my FREE Medical Services & Physician Directory.

Yes! Add me to your mailing list for health and wellness lectures.



Please print your name and address below:

Name: _____

Address: _____

E-mail: _____

COMMUNITY CANCER CENTER TO OPEN THIS FALL

Campaign Chairs thank all who contributed toward the \$6.5 Million goal to make it possible.

When Ellie Ferguson and Rob Panoff agreed to co-chair *The Campaign for Cancer Care at South County Hospital*, they both knew that they were signing onto an effort of life-changing importance for southern Rhode Islanders.

Rob, a cancer survivor, remembers how difficult it was to travel to Boston for care. Ellie is also familiar with the challenge of commuting for care, having driven friends to treatment over the years.

"The availability of state-of-the-art cancer care here at South County Hospital, close to home, makes an immeasurable difference in people's lives," says Rob. "Physically. Emotionally. Financially. You name it. Every day, and for years to come, donors to this campaign will give a very valuable gift to patients and their families."

A community takes care of its own

"Cancer incidence is rising in the communities the Hospital serves, and this facility will be increasingly vital in the years ahead," says Ellie. "We knew this campaign was essential. What we could not have imagined is the incredible enthusiasm with which people greeted it."

"The campaign's success – the number of people



Campaign Chairs Ellie Ferguson and Rob Panoff (left to right) visit the future home of the Community Cancer Center at South County Hospital.

who have joined us, and the generosity they've shown – reflects the depth of South County's compassion," says Rob. "We're especially thrilled that our campaign was, for many people, their first philanthropic involvement with the

Hospital. Both Ellie and I have lived in this community for a long time, and we've made new friends through the campaign."

"We'd like to thank everyone who made a gift – from Hospital trustees, to our Campaign Cabinet, to our physicians and employees and members of the community," says Ellie. "We're also very grateful to the clinicians and Patient Advisory Committee members who helped design our Community Cancer Center. Their expertise and experience have ensured that this facility will fully meet the needs of patients and their

families, from diagnosis through survivorship."

"Our Community Cancer Center will stand as a testament to our community's generosity – as well as to the philanthropic leadership that channeled that generosity," says President and CEO Lou Giancola. "On behalf of every patient who will receive care in our new facility, I'd like to thank Ellie Ferguson and Rob Panoff and their Campaign Cabinet for three years of steadfast and inspirational leadership."



*The medical staff of South County Hospital contributed \$380,000 to *The Campaign for Cancer Care*. Pictured (left to right) are Physicians' Campaign co-chairs Kathleen Cassin, MD; Richard Black, MD; William Sabina, MD (former President of the Medical Staff); James Smythe, MD; and Russell Corcoran, MD.*



Our Hospital employees contributed \$240,000 to the campaign. Pictured (left to right) are Employees' Campaign co-chairs Kelly Cassin, Lee Singer, and Ann Marie McGarty.



The Campaign for Cancer Care Cabinet is a diverse group of individuals who came together through their shared commitment to improving cancer services for our community. Pictured (left to right) are: Ellie Ferguson, co-chair; Sue Kermes; Bob Beagle; Laura Harris; Irwin Birnbaum; Tom Coghlin, MD; Rob Panoff, co-chair; Deborah Wepman; Mike Winter; Susan Winter; Henry Sharpe, III; Eve Keenan, chair, South County Health Board of Trustees; Lou Giancola, president and CEO; and Claudia Swain, vice president for Development. Not pictured are: Stephanie Chafee, Carol Cimilluca, and Ron Long.

COMMUNITY CANCER CENTER AT A GLANCE

- Located on the first floor of the Hospital's Read Wing
- Nearly all cancer care services located under one roof
- Redesigned and renovated chemotherapy infusion unit
- Offices of physicians, patient navigators, and other care team members located near infusion unit
- Space for private consultations, complementary therapies, and other essential elements of care

South County Health's new Community Cancer Center will embrace our patients in an interdisciplinary model of care that brings a team of specialists together under one roof. A state-of-the-art chemotherapy infusion unit, co-located with offices for physicians, patient navigators, nutritionists, behavioral health staff, and other care team members – as well as space for Reiki and other complementary therapies – will open this fall at South County Hospital. The opening of this new facility – which is fully funded by our Campaign for Cancer Care – is a testament to the compassion and generosity of our community. On behalf of every patient who will be treated in our Community Cancer Center, we thank everyone who made it possible by making a gift to the Campaign.

SOUTH COUNTY HEALTH IS GRATEFUL TO THE WAKEFIELD CONCERT BAND

Following a summer concert, the Wakefield Concert Band presented a check for \$21,000 to Eve Keenan, chair of the South County Health Board of Trustees.

Since 2008, the band has raised over \$110,000 to support South County Hospital. Their dollars have funded programs such as Oncology Rehab, which offers important physical and psychological rehabilitation for oncology patients.

The Wakefield Concert Band is a community band consisting of amateurs and professional musicians from



South Kingstown, as well as other parts of Rhode Island and nearby Connecticut. The members of the band—which include several Hospital employees—range from high school students to adults. They provide a place for community musicians to develop their skills, have fun, entertain an ever-growing audience, and raise money for charity. Each musician devotes at least 150 hours yearly to the band.

For more information on the band, visit www.wakefieldconcertband.org.

your Health Matters

Your Health Matters is a free publication produced four times a year as a community service of South County Health. To be added to our mailing list, please call us at 401 788-1492.

This publication is for general information only and is not intended to replace the advice of your doctor or other healthcare provider. Articles published in *Your Health Matters* reflect the views of those quoted and do not necessarily represent the opinions of all healthcare providers associated with South County Health.

© 2016 South County Health
Martha W. Murphy, Editor-in-Chief,
editor@southcountyhealth.org



South County Health Newsletter
PO Box 7239
Cumberland, RI 02864

ELECTRONIC SERVICE REQUESTED

IAN A. MADOM, MD, SPINE SURGEON, JOINS SOUTH COUNTY HEALTH



Dr. Ian A. Madom

Ian A. Madom, MD, a board certified orthopedic physician, has joined the team of surgeons at South County Health Orthopedics Center where he specializes in conditions of the spine.

A graduate of SUNY Upstate Medical University, where he earned his doctorate, Dr. Madom also completed an internship in general surgery,

as well as a residency and fellowship in trauma at Brown University/Rhode Island Hospital, and a fellowship in spine at University of Utah.

Dr. Madom specializes in degenerative conditions of the spine, as well as traumatic injuries of the cervical, thoracic, and lumbar spine. His clinical interests include cervical spine disorders (specifically cervical myelopathy) and he has conducted research in spinal biomechanics.

Among Dr. Madom's professional affiliations are Fellow with the American Academy of Orthopedic Surgeons, member of the North American Spine Society, and member of AO Spine.

Dr. Madom sees patients in Wakefield and Westerly as part of the Ortho Rhode Island-South County Orthopedics practice, and is accepting new patients. To learn more about him visit www.scortho.com; for a consultation appointment call 401 789-1422.

A GLOBAL FIRST

Continued from page 1

hospitals recognized for their expertise and efficiency in delivering specialty care. The designation was awarded based on a thorough, objective evaluation of performance in the areas that matter the most—quality care, treatment expertise and overall patient results. The criteria are established with the help of expert physicians and medical organizations. According to Blue Cross and Blue Shield, Blue Distinction Centers+ have a proven history of delivering better quality and

results than healthcare facilities without these recognitions.

Learn More

To watch an NBC news report on Mako robotic-assisted technology for total knee replacement, visit www.southcounty-health.org and click on the Orthopedics link on the home page. In the report, Shoshana Feinstein, one of Dr. Marchand's patients, talks about how quickly she recovered after her surgery, including being able to enjoy a three-hour horseback ride only six weeks after her total knee replacement. If you would like to receive

a copy of the South County Health Orthopedics Center Quality and Outcomes Report, please call 401 788-1606.



Total knee replacement patient Shoshana Feinstein on her North Scituate farm with her horse Sir Lancelot.