

# VOLUNTEER SERVICES DEPARTMENT

## INTERNSHIP OPPORTUNITIES

*\*Openings are subject to availability\**

### **Performance Improvement Intern**

**Hours:** 10 hours/week | Monday – Friday

The P.I. intern will directly assist the Stroke Team, which falls under our Corporate Compliance Department, with a wide range of projects related to the responsibilities of the department.

Also included in the department's responsibilities is the Quality Improvement Team. They review patient questionnaires to develop solutions to patient concerns. The Team is guided by a committee that includes members of the Board of Trustees, the community, hospital physicians and nurses, managers and staff from virtually every hospital department. This forum allows us to address every aspect of patient service and satisfaction.

#### **Internship Scope:**

- Cultivate interpersonal skills by communicating with stroke patients and their families
- Obtain knowledge of the internal reporting system from reviewing patient responses on a pre-scripted questionnaire
- Develop database skills thru exposure to patient data with the support of the Patient Improvement Coordinator

### **Cancer Care Internship**

**Hours:** 10 hours/week | Monday – Friday

South County Hospital cancer care offers a wide range of cancer services, including chemotherapy, radiation therapy, and surgical treatments, delivered by Board Certified physicians focused on your recovery. All of the medical professionals at South County Hospital remain current in the latest care techniques through participation in ongoing medical education programs, both nationally and regionally. Consumer Reports ranked South County Hospital at the top in Rhode Island for excellence in surgical care.

#### **Internship Scope:**

- Gain valuable knowledge of side effects from chemotherapy/biotherapy thru education
- Understand the role of the patients who require specialized care
- Assist in creating Survivorship Care Plans for patients completing therapy
- Research & Design Educational /Awareness boards regarding each cancer type for waiting room

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### Marketing Internship

**Hours:** 10 hours/week | Monday – Friday

The Marketing intern will learn to create media advisories; write press releases; arrange radio and television interviews; interview healthcare clinicians; assist with monthly internal newsletter; assist with quarterly external newsletter; assist with on- and off-site community outreach events; distribute promotional materials and brochures, etc. This is a very busy department, and the scope of projects is broad, so the experience an intern gains is exceptional! The ins and outs of marketing/communications/public relations for healthcare are skills that apply to any other professional field.

#### **Internship Scope:**

- Work side-by-side with a professional healthcare communications and marketing professionals
- Interact with other top-level administrators and executives, and gain invaluable real-world job experience, as well as, resume enhancement and letters of recommendation

### Physical Therapy & Occupational Therapy Observation or Shadowing (limited opportunities)

**Hours:** 20-32 hours/week | Monday – Friday

Students in programs related to PT or OT will gain valuable knowledge of physical therapy in an acute care hospital setting. They will understand and assist with progressive treatment for patients after strokes, fractures and limited mobility.

#### **Internship Scope:**

- Assist physical therapists with all aspects of treatments ranging from the most basic of mobility to advanced post-operative ambulation
- Individual responsibilities to ensure smooth-running of office operations
- Work side-by-side with a PT and OT professionals
- Interact with healthcare professionals, and gain invaluable patient communication, as well as resume enhancement

### Wellness Internship

**Hours:** 10 hours/week | Monday – Friday, may include some weekend events

South County Health & Wellness Intern will assist with a variety of health promotion initiatives throughout the organization. These programs are designed to promote health for staff and community members alike. Some departments include: Human Resources, Food and Nutrition, Cancer Care and Community Health and Wellness.

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## INTERNSHIP OPPORTUNITIES

*South County Health was named #1 Healthiest Employer in RI for our division and ranked Top 50 in the nation.*

### **Internship Scope:**

- Assist in the development of promotional materials while researching nutritional information
- Serve as a resource and ambassador for current projects like our Well Beyond and Healthy Bodies, Healthy Minds programs
- Participate in healthy food samplings and implementation of community health events

### **High School Volunteer Opportunities**

**Hours:** ~10 hours/week | Monday – Friday

This program provides an exciting opportunity for high school students to get class credit for volunteering during their school day at South County Health. **MUST BE set up through your high school.**

**Learn about the healthcare field and spend time with professionals in their areas of expertise!**

Students will perform volunteer duties related to the respective department and learn about the education required for such professions.

### **Learning Objectives Available:**

- Understand the inner workings of the hospital setting and how it relates commonly used departments
- Enhance patient communication by rounding and visiting with patients and families
- Gain valuable experience by participating in supporting staff and comforting patients
- Assist in new programs focusing on the patient's experience and patient safety

